



**TechConnect**<sup>SM</sup>  
OnLine. OnCall. OnSite.



As a JM customer, you have access to TechConnect<sup>SM</sup> — your single source for comprehensive insulation knowledge and installation advice. We can help you solve even the most complex insulation challenges. With support available online, by phone and in person, no insulation question goes unanswered — helping you ensure the right installation the first time, every time.



## Connect to Insulation Expertise

### 3 WAYS TO GET THE ANSWERS YOU NEED

JM TechConnect is the industry's most comprehensive pro support program, with access when and where you need it — whether it's a quick search on the TechConnect online knowledgebase, or dedicated, personalized support from a technical expert.

OnLine



#### ON-DEMAND INSULATION RESOURCES

An up-to-date and continually growing digital resource is available 24/7 — and it's easily accessible on your smartphone for quick reference in the field.

[www.jm.com/techconnect](http://www.jm.com/techconnect)

OnCall



#### PROFESSIONAL, RESPONSIVE CONSULTATION

Get in touch with JM TechConnect's Senior Technical Specialists for insulation product questions including physical properties, performance characteristics, general installation recommendations, LEED credits, energy efficiency, code compliance and health and safety concerns.

**Product Information Center: 1-800-654-3103**

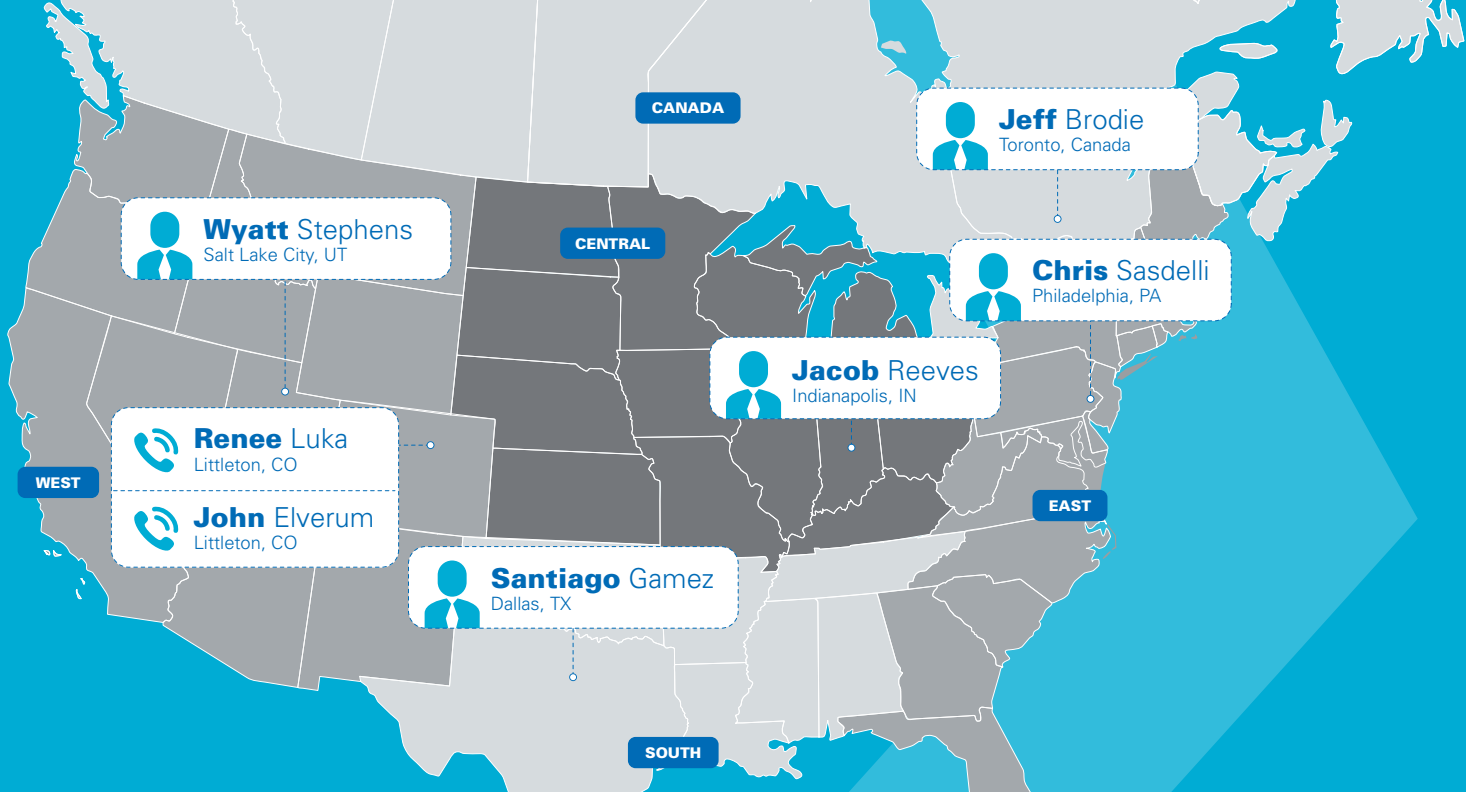
OnSite



#### FACE-TO-FACE SUPPORT

Regional JM Field Technical Reps can visit your site and help you with everything from in-depth troubleshooting, to sharing best practices on installation and equipment operation. We are dedicated to making sure that no insulation issue stands in the way of getting the job done right.

**Contact your Sales Representative to schedule a visit.**



OnCall	OnSite
 <p><b>Senior Technical Specialist</b> Contact a Technical Specialist at 1-800-654-3103.</p>	 <p><b>Field Technical Reps</b> Contact your Sales Representative to schedule a Field Technical Rep visit.</p>



## Meet the **TechConnect<sup>SM</sup> Pros**

**FROM OUR CUSTOMERS**

“Extensive knowledge base backed by many years of industry experience.”

*John Peters, Principal, Ecologic Insulation*

“In 10 minutes, I was able to increase our productivity in the short term 25%, possibly 100% long term.”

*Jim Reilly, President, Reilly Insulation*

Learn more about your TechConnect team OnLine at [www.jm.com/techconnect](http://www.jm.com/techconnect)



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