



September 19, 2023

Dear Valued Customer,

As demand continues to increase for fiberglass building insulation, Knauf North America will begin operating under Planned Availability until further notice. This includes all residential batts, rolls, loose fill, and metal building insulation products sold in the US and Canada. Effective immediately, Knauf reserves the right to limit quantities.

Should you have questions, please contact your Knauf Territory Sales Manager. We appreciate your understanding and continued support.

Sincerely,

A handwritten signature in black ink, appearing to read 'N Walker', is positioned above the printed name.

Nathan Walker
Senior Vice President